# **Our achievements**

## **Government and Executive Support Service**

Government and Executive Support Service provides policy advice to the Premier in relation to executive government and machinery of government matters; support to the administration of business before the Executive Council, support services to Ministerial Offices, Assistant Ministers and the Office of the Leader of the Opposition; and fixed-wing air services to meet emergency and other aviation needs of the community and the government.

In addition, the service is involved in the management and coordination of events including the forthcoming Anzac Centenary Commemoration, state occasions, official visits and functions and whole-of-government communication activities, preparations for the G20 Leaders'

#### **State Affairs**

State Affairs supports the Premier as the head of executive government responsible for constitutional and administrative support of Parliament by:

- providing support and advice to the Premier on matters of parliamentary business and Community Cabinet
- supporting the administration of Queensland's constitutional legislation, conventions and practices and associated machinery of government matters
- providing advice and support to the Governor and Executive Council
- providing support for Ministers, Assistant Ministers and ministerial offices
- promoting transparency of government decision making to internal and external stakeholders and the community
- providing strategic advice on issues of constitutional and administrative reform, and counter-terrorism and pandemic-related matters
- providing aviation services for organ retrievals, emergency search and rescue, counter-disaster operations and other official transport
- identifying opportunities to participate in and benefit from initiatives that could enhance Queensland's political, cultural and economic relationships and provide greater access to national and international markets and decision makers
- coordinating visits by senior foreign officials and Foreign Heads of Mission to provide access to target Queensland industries and showcasing opportunities and locations that may be of mutual interest, as well as coordinating official overseas visits by the Premier
- providing advice on the application of protocol policies and procedures across Commonwealth, state and local governments and the broader community.

Summit in Brisbane and associated meetings in 2014, and coordination of state legal representation before various Commissions of Inquiry.

The units that contribute to this service are State Affairs, State Services, the State Coordination of Legal Representation Unit and the G20 State Coordination Unit.

During 2012-13, Government and Executive Support Service contributed to the department's strategic planning objectives by:

- supporting the Premier as the head of executive government, and for constitutional and administrative support of Parliament
- maintaining the department's capacity to support delivery of our services.

- Provided effective executive support for Parliament, Cabinet and government decision-making processes, Ministers, Assistant Ministers and Ministerial Offices.
- Provided aviation services for 36 organ retrievals, emergency search and rescue, counter-disaster operations and other official transport.
- Finalised the drafting of the new *Ministerial Code of Conduct* in collaboration with the Integrity Commissioner, and released the code for public consultation.
- Completed a periodic review of all government boards and committees, in accordance with the recommendations of *Brokering Balance: A Public Interest Map for Queensland Government Bodies*.
- Provided briefing material and executive support for the Premier's attendance at seven Community Cabinet meetings and regional visits at 19 locations throughout Queensland.
- Coordinated 54 official visits by senior foreign officials, Foreign Heads of Mission and members of the Royal Family, including the Jubilee Royal Visit of Their Highnesses The Prince of Wales and the Duchess of Cornwall to Longreach.
- Coordinated 146 official functions including receptions for the Indian, Chinese and Japanese communities in Queensland and the tourism and construction sectors.
- Coordinated the Premier's official visits to India and Papua New Guinea.
- Coordinated the swearing-in of four Ministers and three Assistant Ministers.

#### **State Services**

State Services delivers a diverse range of event and communication services and activities to promote community engagement and support government priorities and initiatives. State Services supports the Premier by maximising opportunities for Queensland through:

- leveraging opportunities to host major events and awards by managing the whole-of-government sponsorship policy
- managing whole-of-government communication and associated contracts
- developing Queensland's commemoration program for the Anzac Centenary during 2014-18.

#### **Achievements**

- Coordinated events in celebration of Queensland Week and Australia Day and in support of flood-affected regions through Rise and Shine Queensland.
- Continued to leverage opportunities for events and continued to manage sponsorships and whole-of-government communication.
- Continued to identify opportunities for coordinated and cost-effective communication through the implementation of various whole-of-government initiatives, such as trials of centralised media monitoring and statewide information newsletters.
- Provided marketing and communication advice and support to the Australian Red Cross in relation to the Flood Disaster Relief Appeal, and to the whole-of-government in relation to the rebuild and recovery effort for the 2012 floods.
- Established and provided ongoing support to the Queensland Advisory Committee for the Commemoration of the Anzac Centenary (QACCAC), comprising broad community representation and providing advice to the government on how Queensland might commemorate the Anzac Centenary.

# State Coordination of Legal Representation Unit

The State Coordination of Legal Representation Unit (the Unit) coordinates whole-of-government instructions and provides legal advice in relation to Commissions of Inquiry and corresponding legal issues. The Unit has provided instructions to the state's legal representatives and legal advice within the department about matters that include the:

- Queensland Child Protection Commission of Inquiry
- Queensland Health Payroll System Commission of Inquiry

- Royal Commission into Institutional Responses to Child Sexual Abuse
- Queensland Racing Commission of Inquiry.

#### **Achievements**

 Worked with other Queensland Government departments to coordinate instructions for the Queensland Child Protection Commission of Inquiry.

#### **G20 State Coordination Unit**

The G20 2014 Leaders' Summit will be held in Brisbane on 15 and 16 November 2014. Queensland will also host the G20 Finance Ministers' and Central Bank Governors' meetings in Cairns on 20 and 21 September 2014.

The G20 Leaders' Summit will be the most significant gathering of world leaders ever hosted in Australia. In preparation for these events, the G20 State Coordination Unit:

- provides support to the Australian Government G20 Taskforce on operational and logistical planning for the G20 meetings
- coordinates all Queensland Government activities in support of the meetings
- coordinates activities to leverage and maximise the opportunities and benefits for Queensland as the host state.

#### Achievements

- Developed and implemented state G20 governance arrangements including establishment of the State G20 Steering Committee.
- Negotiated Australian Government funding of jurisdictional security costs associated with hosting the G20 in Queensland.
- Managed and coordinated the delivery of state government services in support of planning for G20-related meetings and events.

# Future directions for Government and Executive Support Service

- Continue to provide effective executive support for Parliament, Cabinet and government decision-making processes, Ministers, Assistant Ministers and Ministerial Offices.
- Continue to provide aviation services for organ retrievals, emergency search and rescue, counter-disaster operations and other official transport.
- Continue to identify leveraging opportunities for major events, including the Anzac Centenary Commemoration, and continue to manage sponsorships and whole-of-government communication.

- Continue to coordinate official functions and official visits by senior foreign officials and Foreign Heads of Mission.
- Continue to coordinate state legal representation before Commissions of Inquiry, including coordinating the government's response to the Queensland Child Protection Commission of Inquiry, which will chart a roadmap for child protection for the next decade.
- Continue to coordinate preparations for the 2014 G20 Leaders' Summit in Brisbane and Finance Ministers' and Central Bank Governors' meetings in Cairns.

Services Standards	Notes	2012-13 Target/est.	2012-13 Est. actual	2012-13 Actual
Client Satisfaction with DPC support in relation to Executive Council processes		85%	100%	100%
Client satisfaction with DPC support in relation to significant appointment processes		85%	93%	93%
Number of Executive Council Minutes	1	900	683	700
Number of ministerial office training days provided	2	130	31	21
Total flying hours achieved (organ retrievals, search and rescue, official transport, other)	3	750	600	605
Number of event activities organised for Queensland	4	17	17	29
Number of speeches and related services prepared	5	400	320	299
Number of process improvement reviews undertaken		31	34	36

#### During 2012-13 Government and Executive Support Service achieved the following results:

Notes:

1. This is a demand driven measure. Decreased number of Minutes reflects lower than average number brought to the Governor-in-Council.

- 2. Training days have been reduced reflecting savings strategies of the current government.
- 3. Air Wing activity is demand-driven and fluctuates in line with need.
- 4. Increase in events reflects Queensland Music Festival and Rise and Shine tour events held in May 2013.
- 5. Figure represents requests by the Premier for more keynote speeches and fewer representative speeches.

#### Official travel in Government Air Wing aircraft

Activity	Hawker Jet VH-SGY Hours	King Air VH-SGQ Hours	Total	% of Total
Counter disaster	7.4	12.1	19.5	3.2%
Governor	3.6	27.8	31.4	5.2%
Ministerial	172.6	220.0	392.6	64.9%
Organ transplant	122.9	14.3	137.2	22.7%
Other	0.5	1.8	2.3	0.4%
Police	2.4	6.1	8.5	1.4%
Search and rescue	1.5	0.0	1.5	0.2%
Training	9.4	2.1	11.5	1.9%
Total	320.3	284.2	604.5	100.0%

Figure 1: Flying hours undertaken by the Government Air Wing aircraft from 1 July 2012 to 30 June 2013.

Note: figures may not add exactly due to rounding.

Minister	Hawker Jet VH- SGY Hours	King Air VH-SGQ Hours Total	Total	% of Total			
Hon C Newman	97.7	19.9	117.6	27.7%			
Hon R Bates	0.0	6.2	6.2	1.5%			
Hon J Bleijie	0.0	0.0	0.0	0.0%			
Hon A Cripps	10.8	0.0	10.8	2.5%			
Hon D Crisafulli	0.0	42.5	42.5	10.0%			
Hon T Davis	0.0	10.6	10.6	2.5%			
Hon J Dempsey	0.0	0.0	0.0	0.0%			
Hon S Dickson	0.0	7.2	7.2	1.7%			
Hon G Elmes	11.5	24.2	35.7	8.4%			
Hon S Emerson	0.0	0.0	0.0	0.0%			
Hon B Flegg	0.0	0.0	0.0	0.0%			
Hon J-P Langbroek	0.0	4.3	4.3	1.0%			
Hon T Mander	0.0	0.0	0.0	0.0%			
Hon M McArdle	0.0	0.0	0.0	0.0%			
Hon J McVeigh	10.7	49.2	59.9	14.1%			
Hon T Nicholls	5.0	6.4	11.4	2.7%			
Hon A Powell	0.0	0.0	0.0	0.0%			
Hon J Seeney	28.6	28.2	56.8	13.4%			
Hon L Springborg	8.3	17.8	26.1	6.2%			
Hon J Stuckey	0.0	3.5	3.5	0.8%			
Hon I Walker	0.0	0.0	0.0	0.0%			
Total Ministerial	172.6	220.0	392.6	92.6%			
Governor	3.6	27.8	31.4	7.4%			
Total	176.2	247.8	424.0	100.0%			

Figure 2: Official travel in Government Air Wing aircraft by Ministers and the Governor from 1 July 2012 to 30 June 2013.

Note: figures may not add exactly due to rounding.

### Policy Advice, Coordination and Cabinet Support Service

Policy Advice, Coordination and Cabinet Support Service provides advice across the areas of social, health, law, justice, economic, environment, intergovernmental relations and performance policy. In addition to providing detailed briefings for the Premier on all matters before Cabinet and coordinating a broad range of whole-of-government activities, this service gives expert advice to facilitate the operation of Cabinet and its related processes. These processes include administration of all Cabinet information, custodianship of Cabinet records from current and previous governments and direct logistical support to Ministers in Cabinet meetings. During 2012-13, Policy Advice, Coordination and Cabinet Support Service contributed to the department's strategic objectives by providing:

- high quality and timely support and advice for Cabinet and Cabinet Committees processes
- effective policy development and coordination
- delivery of government priorities and improved performance of public services
- leading key priority projects including *The Queensland Plan* and Open Data.

#### **Social and Health Policy**

Social and Health Policy provides strategic policy advice and options on all aspects of policy development and emerging, significant policy issues and related reforms in the areas of social and health policy. Particular areas of responsibility include health and ambulance, education, early childhood education and care, community services, child safety and disability services, housing and homelessness, arts, veterans' affairs, and Aboriginal and Torres Strait Islander and multicultural affairs.

#### Achievements

- Worked with human service agencies to confirm timeframes and milestones for the government's priorities and election commitments including the Queensland Child Protection Commission of Inquiry, the audit of Queensland Health's payroll system, establishment of the new Queensland Schools Planning Commission and the roll-out of independent public schools.
- Provided analysis and advice on implementation of national health reforms including the establishment and operation of Hospital and Health Services and introduction of activity-based funding.
- Provided advice and analysis to support the establishment of the Queensland Mental Health Commission and the new Health Ombudsman.
- Represented the department on the Queensland Skills and Training Taskforce and worked with the Department of Education, Training and Employment on the government's response to the Taskforce's final report to drive reform of vocational education and training in Queensland.
- Supported the Queensland Government's participation in the National Disability Insurance Scheme (now known as DisabilityCare Australia) in collaboration with the Department

of Communities, Child Safety and Disability Services and Queensland Treasury and Trade.

- Worked with agencies to ensure the delivery of quality services to vulnerable Queenslanders including options to reduce the administrative burden on the non-government sector that delivers these services.
- Worked with key agencies to implement significant reforms and improvements to Queensland's social housing system.
- Worked with agencies to develop policy responses to meet Queensland's long-term social challenges and opportunities including: Great teachers = Great results, the Homelessness-to-Housing Strategy 2020, the Queensland Youth Strategy, and the Your Life Your Choice and Elderly Parent Carer Innovation Trial disability initiatives.

#### **Future directions**

- Lead ongoing work with human service agencies to implement the government's priorities and commitments, including ensuring expenditure is directed to front-line services.
- Lead the development of the government's response to the Queensland Child Protection Commission of Inquiry Report, and work with the Department of Communities, Child Safety and Disability Services, the Department of Justice and Attorney-General and other relevant departments to implement the 10-year road map for child protection.
- Support the Department of Communities, Child Safety and Disability Services to improve efficiency and reduce red tape for the not-for-profit sector to assist with more effective delivery of front-line services.
- Work with the Department of Communities, Child Safety and Disability Services, and Queensland Treasury and Trade to prepare

people with a disability, the non-government sector and the government for Queensland's transition to DisabilityCare Australia.

- Continue to work with Queensland Health to implement the key directions of the *Blueprint for better healthcare in Queensland.*
- Work with the Department of Education, Training and Employment to ensure professional excellence, boost school autonomy and strengthen discipline in schools by implementing the Great teachers = Great results initiative.
- Support the Department of Education, Training and Employment to deliver 10 new independent schools by 2017, improve school viability and address maintenance backlogs to revitalise schools and ensure students are learning in better facilities.
- Support the development of innovative policy responses to deliver real change in education and health outcomes for Indigenous Queenslanders.
- Work with the Departments of Housing and Public Works, Natural Resources and Mines, and Aboriginal and Torres Strait Islander and Multicultural Affairs to remove barriers to home ownership for Indigenous Queenslanders.
- Continue to promote and support strong multicultural communities by ensuring that cultural differences are viewed as a positive and valuable resource for Queensland including working on the Cultural Diversity Policy.
- Continue to work with the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs on the extended Cape York Welfare Reform Trial.
- Continue to work with the Department of Housing and Public Works to implement significant reforms and improvements to Queensland's housing system, including through the *Housing 2020 Strategy* for social housing, the Logan Renewal Initiative and the *Homelessness to Housing Strategy 2020*.

#### Law and Justice Policy

Law and Justice Policy has a central role in addressing Queensland's key law and justice issues, including corrective services and prisons, emergency management, police, law reform, crime and sentencing, youth justice, the regulation of the liquor and gaming industry, fair trading and the courts. The area includes the Criminal Justice Research unit that provides specialised research to help the Queensland Government develop coordinated, evidence-based policies on criminal justice issues.

- Jointly facilitated with the Department of Justice and Attorney-General (DJAG), the government's significant litigation directions, including coordination of regular reports by departments to the Premier and Attorney-General.
- Commenced a whole-of-government review of the government's indemnity guidelines to provide a simpler process for the granting of indemnities to public officers.
- Led a whole-of-government review of government air services to examine whether the government's air wings could be managed more efficiently and effectively.
- Coordinated a whole-of-government submission to Cabinet on disaster readiness ahead of the 2012 disaster season, including developing a disaster management handbook for senior officers as well as ministerial officers involved in disaster management.
- Coordinated, with the Queensland Police Service, the development of the Cairns Safer Streets initiative, which is a whole-ofgovernment response to crime in Cairns, designed to address crime in a collaborative, holistic manner. The initiative includes:
  - the Cairns Safer Streets Task Force, a team of local officers from key agencies, led by a senior police officer, who will work to develop practical, on-the-ground solutions to crime and its causes in Cairns
  - a feasibility assessment of payment by outcome models to improve effectiveness of service delivery outcomes, including to address youth and young adult crime.
- Conducted the *"Have Your Say" Youth Crime Survey, to* gather views from the community about the criminal justice system and possible changes. The information will be provided to the Attorney-General to inform the development of a *Blueprint for the Future of Youth Justice*.
- Coordinated and monitored whole-of-government implementation of recommendations of the Queensland Floods Commission of Inquiry interim and final reports.
- Coordinated the ongoing evaluation of the two year Drink Safe Precinct (DSP) trials, a coordinated, place-based approach to improving safety and reducing alcohol-related violence at three key locations in Queensland — Surfers Paradise, Townsville and Fortitude Valley. The evaluation will provide a stronger evidence base to inform alcohol-related policy in Queensland in the future. It involves close cooperation between relevant Queensland Government agencies, members of the local DSP committees and external researchers.

#### **Future directions**

- Lead an 'open government' reform project to streamline Queensland's complaints management system and enhance the overall accountability of government.
- Work with the DJAG to implement recommendations from the Parliamentary Crime and Misconduct Committee's review of the Crime and Misconduct Commission and the Callinan and Aroney review of the *Crime and Misconduct Act 2001*.
- Monitor completion of implementation of the recommendations of the Queensland Floods Commission of Inquiry final report.
- Work with DJAG to evaluate the boot camp trial to divert convicted young offenders from custodial detention over two years and prevent 'at risk' young people from entering a criminal path.
- Manage the Indigenous Criminal Justice Research Agenda to inform the development of more effective responses to reduce Indigenous crime and offending.
- Coordinate and finalise the evaluation of the DSP trials — a coordinated, place-based approach to planning initiatives to improve safety and reduce alcohol-related violence in Fortitude Valley, Surfers Paradise and Townsville — in close cooperation with relevant government agencies and local DSP committees.
- Continue to work with DJAG to develop options for the government's consideration of the future of the DSP trials, including considering new statewide models to address alcohol related violence.
- Evaluate the Justice of the Peace Trial, to determine whether it was effective in achieving its goals, including improving clearance rates.
- Work with the Department of Community Safety and the Queensland Police Service on the outcomes of the review of the police and emergency services portfolio by Mr Michael (Mick) Keelty AO APM, former Federal Police Commissioner.
- Work to progress private sector access to the Document Verification Services, to enhance identity security in Queensland.
- Work with Commonwealth and state jurisdictions to progress the development of a national interoperable public safety mobile broadband capability to address the radio communications needs of public safety agencies.

#### **Environment and Resources Policy**

Environment and Resources Policy includes the Reef Water Quality Protection Plan Secretariat and is dedicated to providing strategic advice and policy coordination to the Premier and Cabinet on environment, resource management including mining, planning, local government, agriculture, fisheries and forestry issues, national parks, recreation, sport and racing.

Key responsibilities in 2012-13 included the development of policies, programs and legislation for Queensland, and participation in intergovernmental and interdepartmental committees and forums that ensured the government's agenda was delivered effectively and consistently.

- Continued to facilitate cross-government delivery of conservation and Indigenous tenure resolution processes for Cape York Peninsula through the Cape York Peninsula Central Coordination Group.
- Provided strategic leadership in the development of the Queensland Agricultural Strategy and Queensland Agricultural Land Audit, and drought, biosecurity, fisheries and forestry policies to strengthen Queensland's agricultural sector.
- Contributed to, and managed risks related to the government's planning reform agenda, including legislative amendments and the implementation of a *Single State Planning Policy*, the State Assessment and Referral Agency and statutory regional plans.
- Contributed to, and provided strategic leadership in, the development and implementation of the government's local government reform agenda, including legislative amendments, de-amalgamation, and community recovery and resilience.
- Provided strategic leadership in the National Partnership Agreement on Coal Seam Gas and coordinated preparation of the COAG Reform Council milestone reports to achieve milestone payments.
- Contributed to the establishment of the bulk water price path that reduced water prices for South East Queensland in accordance with the government's commitment to reduce the cost of living.
- Contributed to resource legislation amendments to ensure timely development of projects and foster industry growth.
- Contributed to the delivery of the government election commitment to reinvigorate Queensland racing, specifically through the establishment of new governance arrangements

for the racing sector.

- Facilitated and coordinated the development of an updated *Reef Water Quality Protection Plan* (Reef Plan), to continue to address water quality in the Great Barrier Reef, released in July 2013.
- Released the Second Reef Water Quality Report Card in April 2013 through the Paddock to Reef Program, which showed encouraging progress towards water quality goals and targets.
- Prepared the (third) *Reef Water Quality Report Card 2011*, released in July 2013, which confirms management changes and water quality is improving.
- Coordinated the 2013 Scientific Consensus Statement, an independent review and synthesis of advances in scientific knowledge of water quality issues in the Great Barrier Reef and the impacts of land use, used to inform the Reef Plan 2013.
- Showcased the Reef Water Quality Protection Plan at the 12<sup>th</sup> International Coral Reef Symposium in Cairns in July 2012.

**Future directions** 

- Provide strategic leadership in the delivery of the government's ongoing planning and local government reform agendas.
- Contribute to the cross-government delivery of the Cape York Peninsula Bioregion Management Plan to allow for an integrated approach to conservation of our natural heritage and appropriate development opportunities for Indigenous communities.
- Provide strategic oversight in implementing *Queensland's Agriculture Strategy* including the development of sectoral action plans to underpin delivery of the strategy's objectives.
- Provide strategic leadership on the government's response to the draft *Murray-Darling Basin Plan* and implementation initiatives.
- Provide strategic advice and oversight to the review of Local Management Arrangements for Sunwater Channel Irrigation Schemes.
- Provide input to the management of the growth of the coal and coal seam gas industry in Queensland, including coordinating the implementation of state commitments under national agreements.
- Release and begin implementation of the *Reef Water Quality Protection Plan 2013*.
- Release further report cards that will demonstrate progress towards the *Reef Water Quality Protection Plan* goals and targets.
- Contribute to the development of a high quality

strategic assessment of the Great Barrier Reef Coastal Zone.

#### **Economic Policy**

Economic Policy is responsible for developing and providing strategic policy advice and options on all aspects of economic development and reform issues in Queensland.

Particular areas of responsibility include economic conditions, fiscal analysis and budget coordination, micro-economic reform issues, labour market analysis and transport, infrastructure, industrial relations, energy, small business and industry policy.

- Led and coordinated advice across government on a range of energy issues including electricity pricing and the freeze of residential electricity prices (Tariff 11), and working with Queensland Treasury and Trade on the impact of the carbon price on Queensland.
- Supported Queensland Treasury and Trade to coordinate the 2013-14 Budget process, furthering the government's goals to fully fund natural disaster reconstruction and achieve a general government-sector fiscal balance by 2015-16.
- Supported Queensland Treasury and Trade on trade issues, including the development of Trade Queensland as a stand-alone body, as well as supporting the Premier's trade visits.
- Supporting the reform of Queensland's rail and port infrastructure, including working with the Department of Transport and Main Roads to establish Queensland Rail as a statutory authority.
- Supported Queensland Treasury and Trade to establish new procedures to stop the proliferation of red tape and regulatory burden.
- Supported the Economic Development Board and worked with the Government Land and Asset Management group in the Department of State Development, Infrastructure and Planning, to realise the best value from the government's property portfolio.
- Provided advice on transport and infrastructure matters including the Long Distance Passenger Transport Review, establishment of the Gold Coast Waterways Authority, the *Queensland Road Safety Action Plan 2013-2015* and reform of drivers' licensing and registration.
- Supported development of a Memorandum of Understanding with the Brisbane City Council for the transfer of South Bank and Roma Street Parklands and supported the Department of State Development, Infrastructure and Planning to effect the handover on 30 June 2013.

• Assisted agencies to identify infrastructure priorities, developed submissions for federal government funding and delivered key initiatives, including providing additional inner city rail capacity in Brisbane out to 2020.

#### **Future directions**

- Contribute to the 2014-15 State Budget process with Queensland Treasury and Trade to support the government's goal of identifying efficiencies across government to support achieving a general government sector fiscal balance in 2015-16.
- Provide advice to the government on electricity pricing and transport reform through the work of the Interdepartmental Committees.
- Continue to work with the Public Service Commission and Queensland Treasury and Trade to deliver public sector enterprise bargaining outcomes that support the government's strategic fiscal and economic goals.
- Continue working closely with the Department of Housing and Public Works to deliver on key government projects, including the CBD Government Administrative Precinct and reform agenda for the agency.
- Continue to provide advice to the Premier on all issues relating to the delivery of the 2018 Gold Coast Commonwealth Games and ensure that the government's fiscal priorities are adhered to during budget considerations for the games.
- Provide and coordinate advice to the Premier on the progress of initiatives committed to under the DestinationQ Partnership, and other tourism-related programs aimed at meeting the government's 2020 growth target for the tourism industry to double overnight expenditure to \$30 billion by 2020.
- Continue to provide advice to the Premier on issues regarding trade and investment and industry development, including the development of the government's trade strategy and ongoing government support for priority industries as part of supporting Queensland's economic growth through tourism, resources, construction and agriculture.
- Provide continued support to Queensland Treasury and Trade and the Office of Best Practice Regulation to review and reduce the regulatory burden, and the number of pages of State Regulation by 20 per cent by 2018.
- Contribute to the development and implementation of the government's science and innovation strategies and delivery of the government's commitments on using scientific evidence to inform policy.

- Support the government to deliver key policy priorities for transport and infrastructure including agreed recommendations of the Commission of Audit, continued reform of rail and ports, assessment of service delivery models for the Camera Detected Offence Program and cutting red tape in driver licensing and registration.
- Continue to support the government in seeking federal government funding for key infrastructure priorities including the Bruce Highway, Inner Brisbane Rail Capacity, Toowoomba Second Range Crossing and the Gateway Upgrade North.
- Provide advice to the Premier on transport and infrastructure policy and priorities, and assist in identifying delivery options which support achievement of a general government sector fiscal balance in 2015-16.

#### **Intergovernmental Relations**

Intergovernmental Relations (IGR) provides a foundation for collaboration across government to ensure that the Premier and Director-General are provided advice and support on a range of intergovernmental issues at a national and international level, including the Council of Australian Governments (COAG), Council for the Australian Federation (CAF) and in regard to international treaties.

- Supported the Premier at the July 2012, December 2012 and April 2013 COAG meetings focusing on significant national education reforms, national disability care reforms, royal succession and other COAG-related activities including:
  - the development and endorsement of national partnerships, intergovernmental agreements and implementation plans
  - the coordination of Queensland Government involvement in the review of expiring national partnerships, in consultation with Queensland Treasury and Trade
  - providing support on a range of areas, such as business regulation and competition, mental health, environmental regulation, sustainability and congestion, Public Sector Mobile Broadband spectrum allocation, early childhood education, disaster resilience, health, education, social housing and Closing the Gap on Indigenous Disadvantage.
- Supported the Premier as a member of CAF.
- Supported the Premier as a member of the national Business Advisory Forum.

- Coordinated development and implementation of the Queensland Government Principles for Intergovernmental Activities, including reviewing existing national partnerships and project agreements, developed and maintained a register of Intergovernmental Agreements, and coordinated reporting on the implementation of national partnerships and project agreements to the Premier and Cabinet in consultation with Queensland Treasury and Trade.
- Represented and supported the government in existing treaty-related forums (e.g. the Torres Strait Treaty), supported the Premier in agreeing a Memorandum of Understanding with the Government of Papua New Guinea to support training and implementation of service delivery, and represented Queensland at the Standing Committee on Treaties. This role included facilitating the government's input to the Commonwealth's treaty-making process, through the Joint Standing Committee on Treaties.
- Managed the Queensland Government's relationship with cross-border communities, particularly, with the NSW Cross-Border Commissioner, including:
  - providing advice and funding to evaluate health services in the Goondiwindi area
  - overseeing a review of cross-border policing issues, through liaison with the Queensland Police Service and the Department of Justice and Attorney-General.
- Facilitated the government's liaison with the Australian Defence Force through the annual Queensland-Defence Consultative Forum on 22 May 2013, and coordinated the Queensland Government submission to the *Defence White Paper 2013*.

#### **Future directions**

- Coordinate Queensland Government policy development to support reform of the Australian Federation, including institutional architecture and reform processes.
- Support the Premier and coordinate Queensland Government agencies' involvement in the Queensland-Papua New Guinea Government Exchange Taskforce.
- Coordinate the development of whole-of-government policy on issues of national significance through the COAG process.
- Coordinate Queensland's COAG program of work and progress implementation of related commitments, including negotiating proposed new intergovernmental agreements and funding relations and ensuring these are implemented.

- Support the Premier as a member of CAF to advocate the government's position on key policy decisions including interstate harmonisation and promotion of a more efficient and effective system of federalism.
- Continue to represent and support the government in key treaty-related forums (e.g. Torres Strait Treaty) and represent the government at the Joint Standing Committee on Treaties.
- Continue to facilitate government liaison with the Australian Defence Force through the annual Queensland-Defence Consultative Forum.

#### **Cabinet Services - Cabinet Secretariat**

Cabinet Secretariat provides strategic and operational support to Cabinet and to the Premier as Chair of Cabinet. Support is also provided to Cabinet Committees and Community Cabinet meetings.

#### **Achievements**

- Managed the Cabinet processes to ensure comprehensive and informed opportunities for policy deliberation.
- Coordinated and managed 443 Cabinet and 194 Cabinet Committee submissions.
- Provided support to 51 Cabinet meetings and 51 Cabinet Committee meetings.
- Organised and supported nine Community Cabinet meetings.
- Prepared and managed the publication of 188 proactive release Cabinet decision summaries.
- Conducted the successful implementation of the new Cabinet Information System, TCIS across government for the secure coordination and transmission of Cabinet documents.
- Provided training and support for TCIS.

#### **Future directions**

- Continue to support Cabinet's engagement with the community through Community Cabinets, giving a wider cross-section of people in regional Queensland the opportunity to talk directly to Ministers and other top government decision makers.
- Support the government's Cabinet and Cabinet Committee forward agenda as it implements its priorities and commitments.

#### **Cabinet Services - Performance Unit**

The Performance Unit monitors performance and delivery of government commitments and decisions, and provides advice to the Premier and Cabinet on performance. It also supports agencies to improve the implementation of the Queensland Government Performance Management Framework (PMF).

#### **Achievements**

- Supported the delivery of the government's priorities and assisted in improving the performance of public services.
- Provided leadership and worked with government agencies to improve the quality of planning, measuring and monitoring performance and public reporting.
- Supported the Premier and Cabinet in managing the government's commitments and regularly reported on their implementation and delivery.
- Coordinated the preparation and publication of the *Final report six month action plan July-December 2012,* the *January-June 2013 six month action plan* and its corresponding final report and the *July-December 2013 six-month action plan.*
- Supported departments to improve the implementation aspects of Cabinet documentation so that Ministers are informed of the implementation and delivery challenges associated with specific policy initiatives.
- Continued to improve implementation of the Queensland Government Performance Management Framework including publishing updates to the Agency Planning Requirements, Annual report requirements for Queensland Government agencies and the 2013-14 strategic management planner.
- Represented Queensland on the Steering Committee for the Review of Government Service Provision and chaired the cross-jurisdictional Children's Services Working Group for the Productivity Commission's *Report* on Government Services.

#### **Future directions**

- Continue to improve the Queensland Government PMF.
- Review and streamline performance monitoring and reporting processes of government commitments provided to the Premier and Cabinet.
- Work closely with Queensland Government departments to monitor and report progress on government commitments and decisions.
- Work closely with Queensland Treasury and Trade to enhance the performance information presented in budget papers and support agencies to implement these reforms.

#### **Priority Projects Division**

In February 2012, the Priority Projects Division was formed to provide strategic advice to the Premier, with the responsibility of leading delivery of key Queensland Government priority projects including *The Queensland Plan: a 30-year vision for Queensland*, Open Data and One Stop Shop initiatives.

During 2012-13 Priority Projects contributed to the department's strategic planning objectives by leading the development of *The Queensland Plan* and implementing the Open Data and One Stop Shop initiatives as outlined below.

#### **Achievements**

- Directly engaged with Queenslanders to begin development of *The Queensland Plan*, a shared vision for the next 30 years.
- Delivered the first *The Queensland Plan* Mackay Summit in May where more than 400 representatives came together to develop the questions to be put to all Queenslanders.
- Delivered a *The Queensland Plan* peak bodies' workshop where more than 140 industry and community representatives provided input into the development of *The Queensland Plan*.
- Led the development and implementation of the Open Data initiative as a priority project in the Premier's drive to deliver an open and accountable government, as well as innovative new services and solutions for Queenslanders.
- Jointly coordinated the delivery of an open data portal as a central location for publicly released Queensland Government data.
- Jointly led the whole-of-government collaboration on the One Stop Shop initiative to design seamless and simple access to Queensland Government services for our customers.

#### **Future directions**

- Lead consultation with Queenslanders to inform the development of *The Queensland Plan* as a shared long term vision for our state's future.
- Deliver a major summit in October 2013 with a representative cross section of Queenslanders to develop *The Queensland Plan*.
- Lead the development of the government response to *The Queensland Plan*, including its implementation plan.
- Ongoing engagement with local governments, industry and community representatives to ensure that *The Queensland Plan* is delivered.
- Continue to lead the cultural change across the Queensland Government required to prioritise

the release of public sector data for reuse in developing innovative new services and solutions.

- Engage with industry to align the Open Data initiative with their needs and expectations.
- Jointly lead the implementation of the One Stop Shop initiative with a focus on the consistent delivery of government services online and by phone to provide seamless and simple access to customers.

During 2012-13 Policy Advice, Coordination and Cabinet Support Service achieved the following results:

Service Standards	Notes	2012-13 Target/est.	2012-13 Est. actual	2012-13 Actual
Participant satisfaction with the Community Cabinet consultation process	1	95%		
Client satisfaction with DPC support in completion of the Cabinet Bag		90%	99%	99%
Client satisfaction with DPC support for Cabinet Committees		95%	100%	100%
Client satisfaction with DPC engagement with the policy development process		95%	94%	94%
Client satisfaction with advice and support to deliver government commitments		90%	91%	91%
Client satisfaction with advice by DPC to agencies on Cabinet and CBRC submissions		90%	91%	91%
Client satisfaction with policy advice provided by DPC on achievement of the government's community objectives		90%	93%	93%
Client satisfaction with advice by DPC to agencies on performance management and reporting requirements		90%	89%	89%
No. of Cabinet meetings supported		46	47	51
No. of Community Cabinet meetings supported		10	10	9
No. of Cabinet Committee meetings supported	2	80	53	51
% of Cabinet Secretariat timeframes met for Cabinet decisions		100%	100%	100%

Notes:

1. This Service Standard has been discontinued as it was a measure of participant satisfaction with the outcomes of Community Cabinet (and therefore not departmental activity), rather than the services provided by the department in supporting Cabinet activities.

2. Reduction in Cabinet Committee meetings supported reflects the practices of the current government.

### Office of the Queensland Parliamentary Counsel

The Office of the Queensland Parliamentary Counsel (OQPC) is established under the *Legislative Standards Act 1992* (the Act) to support government and democracy by drafting and publishing legislation for Queensland. OQPC's vision as stated in its *Strategic Plan 2012-16* is to be an organisation 'committed to excellence in Queensland legislation'. More information about OQPC's role and values are provided on pages 9 and10 of this report.

OQPC supports government and democracy by:

 drafting and electronically publishing legislation of the highest standard and by making available up-to-date information about Queensland legislation

- supporting the government to deliver its program of legislative reform, including policy priorities such as reducing regulatory burden
- providing advice on alternative ways of achieving policy objectives and on the application of fundamental legislative principles
- providing legislative drafting services to non-government members and, in relation to national scheme legislation, to the Australasian Parliamentary Counsel's Committee (PCC).

#### Service: Legislative Drafting and ePublishing Service

#### **Achievements**

**Government legislative drafting** 

- OQPC successfully delivered the government's legislative program for 2012-13 within required timeframes. This involved drafting Queensland Bills and subordinate legislation, within the meaning of the *Statutory Instruments Act 1992*, other than exempt subordinate legislation.
- During 2012-13 the office also drafted and supplied 28 government amendments (a total of 238 pages) for Bills that were debated in Parliament.

- Significant primary legislation drafted during 2012-13 included:
  - Criminal Law (Child Exploitation and Dangerous Drugs) Amendment Act 2013 to prohibit the possession, sale and trafficking of synthetic drugs, to increase penalties for child pornography and some child sex offences and to introduce a new child grooming offence
  - Criminal Proceeds Confiscation (Unexplained Wealth and Serious Drug Offender Confiscation Order) Amendment Act 2013 - to strengthen Queensland's law

Year	No. of Bills <sup>1</sup>	No. of Bill pages	No. of instruments of Subordinate Legislation	No. of Subordinate Legislation pages	Total no. of Bills and instruments of Subordinate Legislation provided	Total no. of pages provided
2008–09	86	6615	384	5819	470	12,434
2009–10	73	5949	381	4874	454	10,823
2010–11	63	5422	382	6350	439	11,702
2011–12	106	7318	366	5121	472	12,439
2012–13	79	6384	298	3547	377	9931

Table 1: An indicator of the quantity of the office's output for the period is the number of printed pages of Bills and subordinate legislation provided

Note 1. Workloads are driven by the government's legislative program and the sitting pattern of Parliament. Demand for services is not consistent throughout the year and varies from year to year. relating to organised crime and the illegal drug trade by introducing serious drug offender confiscation orders and a scheme for recovering unexplained wealth

- Directors' Liability Reform Amendment Bill 2012 - to reduce the regulatory burden on Queensland business by reducing the number of provisions that impose personal and criminal liability on executive officers for corporate fault and only provide for this liability where there is adequate justification
- Disability Services (Your Life Your Choice) Amendment Act 2012 - to facilitate better value for money in the provision of front-line disability services and reduce red tape for service providers
- Electronic Conveyancing National Law (Queensland) Act 2013 - to streamline and simplify conveyancing by adopting a national electronic conveyancing system, which will benefit businesses, solicitors and the general public
- Gasfields Commission Act 2013 to establish the Gasfields Commission in order to facilitate better relationships between landholders, regional communities and the onshore gas industry in Queensland
- Health Ombudsman Bill 2013 to establish a Health Ombudsman and a more accountable complaints management system for health services
- Industrial Relations (Transparency and Accountability of Industrial Organisations) and Other Acts Amendment Act 2013 - to promote public confidence in the governance of industrial organisations by introducing disclosure measures that improve transparency and accountability, and to support the rights of workers to choose whether to join an industrial organisation
- Mining and Other Legislation Amendment Act 2013 - to ensure Queensland receives appropriate returns for the commercial use of its resources by providing for a competitive tendering system for coal and improving the existing competitive tendering system for petroleum and gas
- Queensland Civil and Administrative Tribunal (Justices of the Peace) Amendment Act 2013 - to facilitate faster and more efficient resolution of matters before the Queensland Civil and Administrative Tribunal by giving particular Justices of the Peace the ability to hear and adjudicate minor civil disputes
- Vegetation Management Framework Amendment Act 2013 - to support the

agricultural sector and reduce the regulatory burden on landholders by allowing them to sustainably grow their farm businesses, and to make it easier to feed livestock during periods of drought, saving time and money for graziers

- Weapons and Other Legislation Amendment Act 2012 - to address the unlawful use of firearms by introducing mandatory imprisonment for particular weapons offences.
- Significant subordinate legislation drafted during 2012-13 included:
  - Building and Other Legislation Amendment Regulation (No. 1) 2012 - to introduce new building standards for the construction of buildings in flood hazard areas, reflecting recommendations made in the Queensland Floods Commission of Inquiry's final report
  - Heavy Vehicle (Vehicle Standards) National Regulation; Heavy Vehicle (Mass, Dimension and Loading) National Regulation; Heavy Vehicle (Fatigue Management) National Regulation; Heavy Vehicle (General) National Regulation – to prescribe various matters for the purposes of the Heavy Vehicle National Law as applied by the Heavy Vehicle National Law Act 2012 (Qld) and by the law of other states and territories
  - Local Government (De-amalgamation Implementation) Regulation 2013 - to provide for the de-amalgamation of the Cairns, Rockhampton, Sunshine Coast and Tablelands local government areas, and the establishment of the new local government areas of Douglas, Livingstone, Noosa and Mareeba.

Legislative drafting for other clients

- During 2012-13 OQPC prepared eight Bills (a total of 86 pages) for non-government members of the Parliament. The office also supplied nine non-government amendments (a total of 24 pages) for Bills that were debated in Parliament.
- OQPC also made a significant contribution to the progress of COAG and other national reform agenda initiatives. On behalf of the Australasian Parliamentary Counsel's Committee, the office drafted primary and secondary national scheme legislation regulating heavy vehicles and continued to progress national occupational licensing legislation.
- The office contributed to the drafting of other national scheme legislation by reviewing, on behalf of the government, legislation drafted by other members of the PCC on topics such as succession to the Crown, implementation of

COAG's principles in relation to executive officers of corporations, and changes to energy laws.

Advice, training and information provided to stakeholders

- As part of its functions under the Act, OQPC provides a legislative information hotline (by telephone and email) during business hours. During 2012-13, the office received 315 email queries and 505 hotline calls.
- On 23 April 2013, the office conducted a presentation for the Australian Law Librarians' Association on the introduction of print-ondemand functionality to the Queensland legislation website.
- During 2012-13, OQPC assisted the Youth Parliament by:
  - providing general drafting and editorial advice about legislative drafting, including a workshop for Youth Parliament group leaders about the importance of fundamental legislative principles and the Acts Interpretation Act 1954 in legislative drafting
  - helping develop and format Youth Bills and explanatory notes providing assistance with the supply and publication of Youth Bills
  - Providing assistance with the supply and publication of Youth Bills.
- OQPC supports the development of effective drafting instructions by publishing the FLP Index on GovNet. This index catalogues all comments made in reports on legislation by parliamentary portfolio committees and is a useful research tool for those involved in policy making and drafting.
- During 2012-13, the index was maintained and updated in a timely way following the release of each report by a parliamentary portfolio committee. From 15 August 2012 (the date on which the index became accessible) to 30 June 2013, government employees accessed the index 1296 times.
- OQPC commenced the staged publication of *Principles of good legislation: OQPC guide to FLPs*. This series, which will progressively replace the current *OQPC Notebook*, provides advice to instructing officers and others working with legislation on the operation of the principles underpinning good legislation, including fundamental legislative principles.
- The office also provided five interactive training days for government policy officers. These training days were provided free of charge and involved participants undertaking

scenario-based exercises involving the development of drafting instructions and commenting on a draft Bill. Feedback on the training days from participants was very positive.

#### Publishing and accessibility

- New arrangements implemented in 2013 ensured a smooth transition to a commercial printing arrangement for legislation. The Queensland legislation website now contains a print-on-demand functionality, allowing legislation and information about legislation to be printed from the website of a commercial printing provider.
- OQPC ceased publishing hard copy reprints of Queensland legislation effective from 29 January 2013. Before this, only a hard copy of Queensland legislation printed by the Government Printer could be relied on with complete confidence as a correct statement of the law. All current reprints of Queensland legislation are now authorised by the Parliamentary Counsel and can be relied on as correct statements of the law under section 46A of the *Evidence Act 1977*.
- With the end of hard copy reprints and annual volumes of hard copy Acts as passed and subordinate legislation as made, due to a significant decrease in demand and enabled OQPC to streamline its publishing procedures. The timeliness with which reprints are published online continues to consistently exceed the target of 75 per cent of reprints being published within five working days.
- During 2012-13:
  - 94.86 per cent of electronic reprints were published within five days, with 89.35 per cent being published within three days, of the commencement of the relevant legislation or any change to the legislation
  - 100 per cent of deadlines were met for the supply of hard copy reprints before 29 January 2013.
- Queensland legislation continued to be available on the Queensland legislation website, www.legislation.qld.gov.au for free downloading and printing. The website experienced an unprecedented spike in the number of visits from January 2013, as represented by graph 1 (page 34). The increased usage of the website may be partly explained by the cessation of production of hard copy reprints on 29 January 2013. During 2012-13, there were no outages in relation to the website.

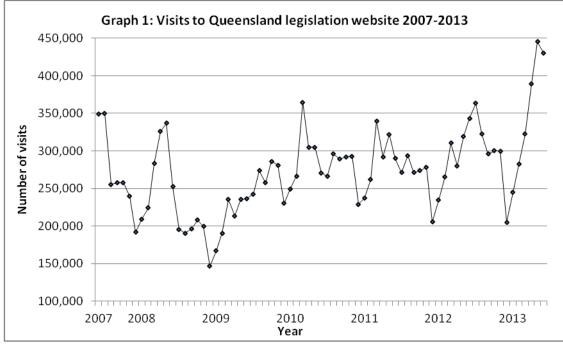


Table 2: Reprints prepared by OQPC during 2012-13

Year	2008–09	2009–10	2010–11	2011-12	2012-13		
Electronic reprints							
Quantity	957	1643	1139	895	1089		
No. of pages	147,476	241,467	192,862	148,255	210,512		
Hard copy reprints							
Quantity	281	175	172	148	62 <sup>1</sup>		
No. of pages	31,513	23,840	22,293	25,206	7358		

Note 1: Reduction in quantity of hard copy reprints reflects cessation of production of hard copy reprints on 29 January 2013.

- During 2012-13 ,OQPC prepared 1089 electronic reprints with a total of 210,512 pages and published 62 hard copy reprints with a total of 7358 pages as identified in table 2 above.
- For Bills introduced from 2013, OQPC commenced publishing the third reading version of Bills amended during the consideration in detail stage on the Queensland legislation website. Incorporated amendments are marked with a change bar, allowing website users to rapidly identify any changes made by Parliament before passing a Bill.
- OQPC continued the backcapture project, involving the progressive electronic publication in searchable format of Acts passed for the years 1963 to 1991.

**Red tape reduction** 

 OQPC continued to contribute to the Queensland Government's red tape reduction initiative, which has the goal of reducing regulatory requirements imposed on businesses and the community by 20 per cent by 2018. OQPC's contribution included providing data to Queensland Treasury and Trade detailing agencies' page counts and providing advice to agencies on how to reduce the regulatory burden.

• The Parliamentary Counsel presented to the annual Government Lawyers' Conference on 31 May 2013 on OQPC's role in supporting the red tape reduction initiative.

Improvement of business processes

OQPC made a number of improvements to internal business processes and systems during 2012-13.

- As part of the eLegislation project, these improvements included:
  - Negotiating a contract with SAIC Pty Ltd for the supply and implementation of a new electronic workflow and website management system. The contract was executed by the Director-General on 28 June 2013.

- Working in close consultation with the New South Wales Parliamentary Counsel's Office to adapt relevant resources for use in Queensland.
- BrowseAloud was implemented on the Queensland legislation website to help users requiring online reading support. BrowseAloud is a free service that can assist users with dyslexia, mild visual impairments or English as their second language by reading aloud the text of webpages and PDF documents.
- In consultation with DPC, OQPC reviewed its process for the preparation and submission by OQPC of departmental briefing notes on Bills and significant subordinate legislation to maximise their usefulness to the Premier and departmental staff.
- OQPC also reviewed and updated its process for requesting a message from the Governor in relation to legislation before the Legislative Assembly.
- A new induction process was developed and implemented for new OQPC staff members. The new process includes standard modules for all new starters and tailored modules for specialised roles within OQPC.
- OQPC developed amendments to a number of Acts in relation to the preparation, notification and effect of legislation for inclusion in the *Treasury and Trade and Other Legislation Amendment Bill 2013.* The amendments:
  - support the authorisation of electronic copies of Queensland legislation, enabling legislation published on the Queensland legislation website to be relied on as correctly showing the law
  - provide for the electronic notification of subordinate legislation
  - provide for the Parliamentary Counsel to authorise copies of Acts as passed and Bills
  - extend the statutory period of notice to be given by the Parliamentary Counsel to administering departments and agencies of the impending expiry of subordinate legislation
  - co-locate all general provisions dealing with forms made under legislation.
- A new corporate structure was implemented within the office. The new structure involves greater integration of staff performing complementary functions. Drafting, publishing and business systems functions are performed by staff across two groups, supported by a Parliamentary Counsel's Group performing corporate functions.

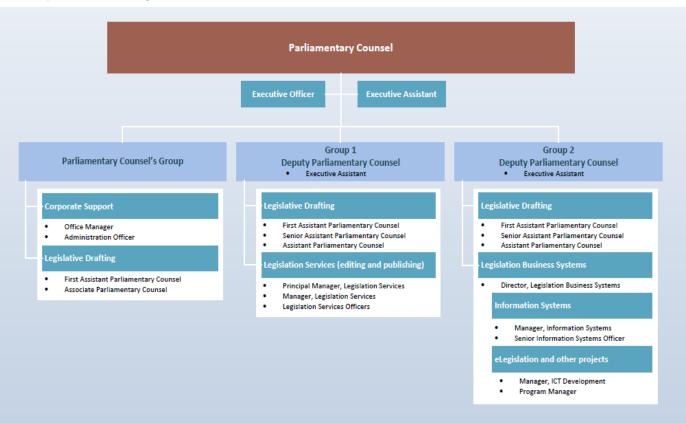
• OQPC representatives attended, presented and participated in the Australasian Parliamentary Counsel's Committee ICT Forum in Wellington in July 2013.

#### **Future directions**

OQPC remains committed to excellence in Queensland legislation and strives to provide its services as efficiently and effectively as possible.

During 2013-14, OQPC will:

- continue the implementation of the innovative eLegislation project. The key deliverable for this project in 2013-14 is the development and implementation of a new workflow and website management system
- continue to provide high quality, accurate and timely drafting and publishing services to support delivery of the government's legislative program, including drafting legislation in areas such as:
  - reform of the electricity sector
  - improved land use planning and development approvals processes
  - reform of the juvenile justice sector
  - significant reforms to the child protection system
  - review and reform of retail shop leases legislation
- continue to provide expert assistance to agencies as part of the government's red tape reduction initiative
- continue to provide agencies' legislative page counts and to advise agencies on ways of appropriately reducing the regulatory burden, including on alternative means of achieving policy objectives
- participate in the development of a framework to guide agencies on the appropriate means of approaching regulatory reduction, successfully achieving the government's intended policy objectives while retaining the benefits of targeted, proportionate regulation
- enhance agencies' understanding of the principles underpinning good legislation, including the role of fundamental legislative principles, by continuing the staged publication of principles of good legislation and continuing to maintain the FLP Index
- progressively authorise pre-2013 legislation as enacted or made on the Queensland legislation website.



Graph 2: OQPC's organisational structure as at 30 June 2013

Table 3: Legislative Drafting and ePublishing performance during 2012-13

Service standards	2012-13 Target/est.	2012-13 Est. actual	2012-13 Actual
Level of direct government drafting client satisfaction with legislative drafting services provided by the Office of the Queensland Parliamentary Counsel	85%	97%	97%
Number of Bills provided		85	82
Number of instruments of subordinate legislation provided		296	307
Number of pages of Bills and subordinate legislation provided		10,646	9981
Number of amendments during consideration in detail provided		38	37
Number of pages of amendments during consideration in detail provided		144	262
Number of pages prepared in camera-ready form for publication		271,605	264,046
Percentage of printed legislative publications with a mandatory deadline supplied within mandated timeframes	100%	100%	100%
Percentage of legislation reprints available on-line within five working days of the commencement of an amendment to the reprint	75%	98%	96%