



About the department

Established in 1859, the Department of the Premier and Cabinet (DPC) is the Queensland Government's lead agency, dedicated to serving the Premier and Cabinet, developing well-researched policy and facilitating the delivery of the government's priorities for the benefit of all Queenslanders.

DPC provides whole-of-government leadership and advice, operating in an environment that is open, transparent and accountable. We are agile, flexible and responsive to the strategic imperatives of government. We are a central point of resolution, providing objective and balanced advice based on evidence, learnings and leveraging outside expertise.

We keep a whole-of-government line of sight when addressing issues, clearing the path for new ideas. We embrace new technologies and business models to ensure we capitalise on emerging trends.

Our unique position enables us to successfully harness the collective strength of government, industry and the community.

DPC coordinates and collaborates across all agencies to develop and implement policy and services to drive the government's objectives for the community. Through our collaborative relationships with internal and external government agencies, we are equipped to provide considered strategic support that drives the policy agenda and delivers the best outcomes for Queenslanders.

We seek to understand the people of Queensland, their expectations of government and aspirations for the future. We embrace new ways of working with our stakeholders and responds to their needs.

We measure our success as part of our ongoing commitment to continuous improvement. Results and feedback establish baselines and present evidence on areas that DPC should concentrate on improving to increase confidence.

In 2016–17, we again surveyed our key stakeholders—Ministers, Chiefs of Staff, Directors-General, Cabinet Legislation and Liaison Officers and Senior Policy Officers—to obtain feedback on DPC's service delivery.

Ministers and Chiefs of Staff indicated a 100 per cent level of satisfaction with the overall level of engagement by DPC, and Directors-General, Cabinet Legislation and Liaison Officers and Senior Policy Officers indicated an 83 per cent level of satisfaction.

Further information on results relating to specific services are included throughout this report.

Organisational structure

DPC primarily operates out of 1 William Street and 111 George Street, Brisbane and delivers its services through the structure outlined in the organisational chart. The North Queensland Office of DPC is located at 445 Flinders Street, Townsville.

The Premier's ministerial portfolio also includes the Public Service Commission, Office of the Integrity Commissioner, Office of the Governor, Queensland Family and Child Commission, and the Queensland Audit Office. For further information, please refer to each agency's annual report.

Department of the Premier and Cabinet
Strategic Plan 2016–20



Review date: by 1 July 2017

Our vision

We make a real and tangible difference today and our contributions will be recognised by future generations.

Our role

As the lead central agency of the Queensland public service the department serves the Premier and Cabinet, building confidence in and driving an innovative government, while providing whole-of-government leadership to deliver outstanding results and value for money for Queenslanders.

Objectives for the community

DPC collaborates across the whole of government to develop policy to support the Government's objectives for the community of:

- fostering regional solutions to create job opportunities and economic development through innovation, investment and infrastructure development
- building safe, caring and connected communities through strengthening policy development to build social cohesion
- protecting the environment through collaboration with agencies and the Australian Government to develop innovative solutions to counteract the effects of climate change
- delivering quality frontline services, building confidence in government and effectively leading the Queensland public service.

Measures of success

- Workforce capability
- Customer satisfaction and engagement
- Leadership and innovation
- Systems, processes and outcomes
- Return on investment

Key priorities for 2016–17

- Lead a whole-of-government focus on policy development for:
 - » jobs and economic growth
 - » social cohesion with attention on domestic and family violence prevention
 - » protecting and managing the Great Barrier Reef World Heritage area
 - » shaping the Advance Queensland agenda
 - » advancing the Queensland Government's North Queensland priority projects
- Encourage diversity and new models of working for our staff in the 1 William Street environment
- Play a leadership role in addressing state/federal challenges in education and health reform
- Manage investment programs that support arts and cultural organisations and arts capital infrastructure projects
- Strengthen community engagement to better inform policy direction.

Risks

- Customers and stakeholders are not effectively engaged
- Policy priorities lack innovation and evidence base
- Regional issues are not addressed successfully
- Misaligned organisational capacity and capability
- Lack of agility to respond to changes and disruptions.

Objectives

- Support the Premier to set the strategic direction of government
- Lead the development, coordination and implementation of effective and innovative policy solutions
- Maintain a robust system of government with disciplined Cabinet and Executive Council systems and processes
- Lead Queensland's engagement with the Council of Australian Governments (COAG) and other whole-of-government interjurisdictional activities
- Lead planning and delivery of whole-of-government communication
- Provide strategic advice and coordination of the Premier's official overseas visits and functions
- Deliver the legislative program for Queensland
- Support Queenslanders' access to arts and cultural experiences to enable growth of the arts sector and a strong community of arts
- Attract and retain a talented and diverse workforce.

Strategies

To create value and deliver our objectives we will:

- lead with integrity, transparency and accountability in the Westminster tradition
- engage with people early, foster collaboration and better understand stakeholder perspectives
- ensure objective and impartial advice based on evidence, learning from evaluation and leveraging outside expertise
- focus on those issues central to improving our living standards and Queensland's economic performance into the future
- lead complex, cross-portfolio projects and initiatives
- foster innovation to improve the performance of public services
- strengthen our workforce, governance and systems to better implement government priorities.

Our values



Organisational structure

